

Two Free Webinars: The Art of Giving Great Service



I. Giving Great Service

Front line staff and organizational leaders alike will learn the why and how of giving great customer service. You'll learn two recipes – one for giving great service and one for effectively handling customer complaints – that makes great service a dish served deliciously in your establishments!

II. Leading Great Service

The second course in this series continues the conversation for leaders within the organization at all levels, including owners. It will focus on the leader's role in providing great service to your customers including how to measure and reward great service, and train and coach your staff.



Giving Great Service: The Front Line



Tuesday, April 6, 2021



1:30 - 2:30 p.m. CST

[Click Here to Register](#)

Leading Great Service: Organizational Leaders



Tuesday, April 6, 2021



2:30 - 3:30 p.m. CST

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